

Policy Name: ICE – Quality Assurance Policy

Policy Statement:

The Irish College of English is committed to maintaining and developing an organisation that can deliver its mission according to the values of the school. It has developed a quality assurance system that is based on these values and enhances the College's ability to meet its strategic objectives. We have an organogram in place and clearly defined roles and job descriptions to ensure that all things we do are done to the best standard and that quality assurance is embedded in everything we do at our school. All activities of the Irish College of English are guided by its mission and the guidelines for the activities of the College are enumerated in college policies and procedures documented in our documented framework and communicated to all staff and students.

College policies and procedures inform staff and management activities, and inform learners and other stakeholders as to what they can expect of the Irish College of English. The Irish College of English evaluates the management of quality assurance systems annually through staff meetings, reports and feedback on specific policies and procedures.

Responsible Staff Member: Managing Director – Deirdre Rochford

Quality Assurance & our Mission

At the Irish College of English, our mission is:

To provide quality English language courses and camps for junior and adult students within a friendly, welcoming atmosphere.

The Irish College of English is committed to:

- Maintaining the highest standards of quality in the area of English Language Teaching.
- Striving to put students first, through all our planning and implementation of courses.
- Maintaining a personal experience for every student, ensuring all students feel valued and are content that our learning and support services meet their needs.
- Ensuring learners' educational and personal development needs are met in a structured and stimulating environment.
- Investing in our courses and camps to ensure continuous improvement of the student experience.
- Innovating and looking for opportunities to add elements of value to our courses and camps.
- Providing accessible English language learning opportunities for adults in Ireland and those wishing to come to Ireland for short or long-term English Language Courses. This includes supporting adults with accommodation options and information.
- Providing structures around our English language classes to allow individual and group juniors to take part in English language education in Ireland. These structures include providing quality camps where students can immerse themselves in Irish culture and enjoy a mix of cultural, fun and sporting activities while staying in our quality assured accommodation.